



**A guide to responsible social distancing for all boaters**

**Created June 24th, 2021**

## Welcome

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We're excited to welcome you to Sugarloaf Marina this season! We hope you enjoy your time exploring the Lake Erie waterfront, however, in keeping in line with current COVID-19 protocols, we need to welcome back boaters safely. We ask that you kindly follow the safety protocols our staff have put in place.

The following pages outline current guidelines and responsibilities of what boaters should **expect** and are required to **respect** when coming to the marine facility.

These guidelines have been put in place to protect the health and safety of our staff as well as all guests. They are subject to change and will remain in place as long as directed by our government, health care professionals and as deemed necessary by staff. We encourage all boaters to regularly check government websites for current regulations.

## When you arrive

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### Parking areas

- Park in a proper parking spot (do not take up two spots for one vehicle – spots are limited)
- If two vehicles arrive at the same moment and park beside each other, one vehicle / family waits in their vehicle while the first to arrive unloads and moves from their vehicle to their boat
- Parking is for vehicles only. Boat trailers must remain with the vehicle at the boat ramp, if you just launched the boat. We also have seasonal trailer storage for a \$100 + HST fee. Vehicles with trailers parked in our parking lot could be ticketed.

### Route from vehicle to boat

- Proceed directly to your boat fully respecting social distancing

### Loading/Unloading

- Dock carts will be available this weekend. Dock carts will have proper signs showing to sanitize your hands before and after use. Please do not leave dock carts on your finger. Carts should be returned to the main run for easy access for others or for our staff to retrieve. Returning carts back to the cart areas is also greatly appreciated.

## Launch

- If marina staff are launching your boat, boat owners must keep physical distance during boat launch and should wear a mask if you are unable to keep their 2 meters physical distance.
- If you are launching your boat yourself at the boat ramp, please move your vehicle to the parking area once boat is launched and move your boat off the launch ramp docks immediately to allow the next boater to use the ramp. Make sure you have your proper **Seasonal Dock Pass** visible on your rearview mirror.

## Marina life

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### Recreation / picnic areas

- Follow local health unit guidelines for use. Restrictions may be in place. Picnic dock areas including the fish cleaning station will be open this weekend with the proper signs and restrictions in place.

### Laundry facilities

- Laundry facilities are open with a maximum capacity of 1.

### Garbage & recycling

- Garbage and recycling will be collected daily or as needed. Our new garbage barge on the west docks (A-J) is ready to accept your garbage and recycling.

### Washrooms

- Boaters are encouraged to use onboard facilities as much as possible.
- The washrooms are open to boaters only during regular business hours. After hours, washroom access will require a Security Access Card. Washrooms/shower area has a maximum capacity of 5.

### Showers

- Boaters are encouraged to use onboard facilities as much as possible.
- The showers are open to boaters only during business hours. After hours, shower access will require a Security Access Card. Washroom/shower area has a maximum capacity of 5.

## Marina services

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Access to any indoor facilities will require use of masks, standardized COVID-19 screening, and social distancing.

### Marina Office

- The office will be open on a 1-in-1-out basis (or 1 family). Mask must be worn inside the office and you must pass the COVID self screening checklist.

### Marine Supply Store

- The Supply Store will be open to a maximum of 2 customers (or one family/group) Our staff will be available to discuss your needs – from a socially responsible distance and assist you with your purchases. Mask must be worn inside the office and you must pass the COVID self screening checklist.

### Transactions

- Payments over the phone by credit card are encouraged. Payments by debit and credit in person is allowed as well.
- Our credit/debit machine will be regularly sanitized.
- We will be discouraging cash transactions at this time, however, if this is your only method of payment, we will accept it.

### Fuel Dock

- As per the Technical Standards & Safety Authority (TSSA), only marina staff are permitted to fill a vessel and all non-staff must be off the boat before fueling can begin. Boaters are to move away from the boat to allow safe social distancing for our fuel dock attendants.
- To limit the number of boats and therefore the number of people on the docks, please limit the amount of boats on the fuel dock.
- **Reminder:** Transferring of fuel on the docks is illegal. Ex. Bringing a jerry can of gas down the dock to your boat is fine. However, the transfer of fuel from a container to your boat is illegal. You must leave the dock and tie up to our fuel dock to transfer fuel.

### Pump out services

- Pump outs will still be available. Marina staff are to use their keys to remove and replace the waste cap and will be the only ones handling the pump out process, except for flushing water onboard. Our staff will be wearing personal

protective equipment during the procedure and boaters must wear face masks if they cannot maintain the 2 meters.

- To limit the number of boats and therefore the number of people on the docks, please limit the amount of boats on the fuel dock where the pump out machine is located.

## On & around the docks

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### Barbecues

- Boaters are encouraged to use onboard cooking facilities
- Electric Barbecues will be provided to the social/picnic dock areas and you should sanitize your hands before and after each use.
- Propane Barbecues are **NOT** allowed to be used on the docks.

### Social gatherings

- Please follow all Public Health guidelines on gatherings (ex. Social distancing, mask wearing, etc)
- All marina-sponsored events have been modified or postponed.

The 2021 summer presents a wonderful opportunity to get off the docks, venture out onto the water, find a new bay, cove or fishing hole and enjoy your boat. Please be mindful while you are out there – rafting multiple boats together is not recommended.

The Boating Ontario directory contains a wealth of information on facilities and local activities. Please download the free app or see us in store if you would like a printed copy. Our staff are happy to help you plan your time on the water!





# How to Social Distance on a Boat



Only boat with those in your immediate household - no guests!

Prearrange fueling & maintain distance at fuel and service docks



Keep your distance on the water - no rafting

Don't beach your boat right beside another boat



**Have a great time on your boat & on the water - but do so safely!**

**Boating**  
*Ontario*